

ASHG - Frequently Asked Questions

Abstract Book/Program Guide:

Abstract Volume: All registrants will receive their Abstract Volume on-site. If they registered prior to September 7, they will receive a “pick-up” card with their badge in advance to present to the Publications Counters. If they do not have their pick-up card, they must purchase another copy for \$35 (\$45 w/ CD).

Program Guide: All domestic early registrants (those that registered prior to September 7) were mailed the Program Guide/CD-Rom in advance of the meeting. If they didn't receive it, have them go to the Registration Help Desk. If they forgot or lost their Abstract Book, they will need to purchase another copy. If they do not wish to pay, refer them to the Registration Help Desk.

Lost Abstracts/Program Guide: Additional copies of the abstract volume/CD Rom/Program Guide can be purchased for \$60. The Program Guide can be purchased for \$20 and the CD alone can be purchased for \$15. Refer to the Publications Sales Desk.

Audio Visual/Speaker Ready Room: Room 23C.

Badges: Badges were mailed to early registrants in advance. All other registrants will pick-up a badge on-site. **Lost Badges, Didn't receive or forgotten badges:** Go to Registration Help Desk.

Business Center/Email: Most of the participating hotels have business centers with Internet Access options. Free WIFI access in all public areas, but not in the meeting rooms. For information about log in, check the program. FedEx Kinkos will be operating as our business center and will be located in Lobby D.

Career/Employment Opportunities: Registration Lobby D. See Program for further details.

Child Care: Check with hotel concierge.

CME or CEU Credits: Will be available at the information counter, Lobby D, registration help counter, Hall D Lobby, ASHG Office, Room 21, Meeting Management Office, 24A. Jane Nelson is the ASHG representative for CEUs. Any questions about CEUs should be addressed to the American Board of Genetic Counseling. Sheila O'Neal is the new Executive Director info@abgc.net 913-895-4617 ABGC, PO Box 14216, Lenexa, KS 66285. For Federal Express: ABGC, 18000 W. 105th St., Olathe, KS 66061

Complimentary Registration: Refer to Help Desk.

Convention Center Address & Phone Number:
111 West Harbor Drive, San Diego, 92101 (619) 525-5000

Cyber Café: Lobby E; WIFI access is available in all public areas of the Convention Center.

Future Meetings:

November 11 – 15, 2008: Philadelphia, PA
October 18 – 21, 2009: Honolulu, HI
November 2 – 6, 2010: Washington, DC

Guests/Guest Badge: Refer to the Registration Help Desk. Intended registrant must be accompanied by the registered attendee.

Headquarter Hotel Address & Phone Number:

San Diego Marriott Hotel & Marina
333 West Harbor Drive, San Diego, 92101 (619) 234-1500

Hotel Problems: Room 24A, Meeting Management Office.

Lost and Found: Room 24A.

Locating a Registrant: Go to the Hall D Lobby to search and see if an attendee registered for the meeting. To locate where an attendee is staying, you can check with the Information Desk (Lobby D) or Meeting Management Office (Room 24A). There will be a list of all attendees who made reservations through the official housing bureau. Only ASHG registrants wearing an official badge will be given this information.

Luggage Storage: Lobby E.

Membership: Room 21.

Meeting Management Office: Room 24A.

Message Center: It is not possible to page an attendee in the convention center, even in the case of emergencies. Suggest that they call the hotel where the attendee is staying or leave a message at the message center located in Lobby E.

Pharmacy/Grocery Store

Ralphs, 101 G Street. Store is open 24 hours
Pharmacy in the store: Mon-Fri 8am - 9pm
Sat and Sun 10am - 5:30pm; **Sav-On 24 Hour Pharmacy**
(5.84 miles, 10 min), 3151 University (619) 283-7366

Prayer Room: Room 27B.

Press Room/Press Registration: Room 24C.

Refunds: No refunds will be given on site. Requests or questions must be addressed after the meeting. Contact the Registrar at: tvogel@ashg.org

Saturday Night Event: Tickets may be purchased on site until Wednesday, October 24 at 5pm. The event will be held at San Diego's Natural History Museum from 7pm – 11pm. Shuttle buses will pick up from the HQ Hotel starting at 6:00pm. For further questions, please see staff at Registration or in Room 24A.

Speaker Reimbursement Forms: Room 21.