

General Office Information and FAQs

Visit the ASHG Meeting Web site for Complete Details at www.ashg.org/2017meeting
Unless otherwise indicated, all locations are at the Orange County Convention Center South Building.

To access the complimentary Wi-Fi, select the SSID ASHG 2017. No password

ASHG Office: Room 210C

(407) 685-6000/6001

Tuesday: 10:00 am-5:00 pm

Wednesday-Friday: 7:30 am-5:00 pm

Saturday: 7:30 am-11:00 am

ASHG Central/ASHG Membership: Exhibit Hall.

Wednesday/Thursday: 10:00 am-5:00 pm

Friday: 10:00 am-2:30 pm

ADA/Special Needs: ASHG Office, Room 210C or email ashgmeetings@ashg.org.

Convention Center: Tel: (407) 685-9800

occc.net

Orange County Convention Center, South Building

9899 International Dr, Orlando, FL, 32819

Abstracts/Search Stations: Visit the ASHG website or download the Mobile App. Search kiosks and self-printing is available in ASHG Central and on Level 2 Lobby.

Badges/Programs/Bags: Badges must be worn at all times. Meeting materials can be picked up in the registration area, Level 2. See additional details about registration below.

Business Center: Level 2, OCC South Building near the walkway from the Hyatt Hotel. Telephone Number: (407) 363-2831

Career Center/GeneticsCareers.org and Employment

Boards: Go to ASHG Central, #539

Wednesday/Thursday: 10:00 am-5:00 pm

Friday: 10:00 am-2:30 pm

Camera/Recording Policy: Attendees are **strictly prohibited** from taking pictures or recording speaker presentations, and exhibits. Attendees violating this policy may be asked to leave the room and will be asked to delete all pictures/videos already taken. Attendees may take photos of posters **if the poster author agrees**. Authors who do not want their posters to be photographed will have a "no photographs" symbol on their board.

Coat/Luggage Check: Level 2, near 210A.

Tuesday: 7:00 am-7:30 pm

Wednesday: 7:00 am-6:00 pm

Thursday/Friday: 7:00 am-7:00 pm

Saturday: 7:30 am-2:00 pm

The cost is \$2 per item; cash only.

Certificate of Attendance/Presentation: Information Counter, Level 2.

Child Care: Hilton Orlando, Clear Lake, Lobby Level.

Advance registration required.

CME/CEU Tracking Forms: Use your Program-at-a-Glance or the mobile app to track sessions. PACE packets are available in Room 210C.

Exhibits and Poster Hours: Exhibit Hall

Wednesday/Thursday: 10:00 am-5:00 pm

Friday: 10:00 am-2:30 pm

Exhibit Management Office: Room 213.

Family/Nursing Room: Rooms 321 & 322

First Aid: Level 2, near Room 230A

(407) 685-7041, or 5-7041 from any house phone.

Food: The food court is located in the Exhibit Hall. Attendees may purchase lunch during the pre-registration process for pickup in the Exhibit Hall. The Pointe Orlando pedestrian mall ½ mile from OCCC has many lunch and dinner options as well. There is also a list of restaurant options on our website under the travel page.

Future Meetings

October 16-20, 2018: San Diego

October 15-18, 2019: Houston

October 27-31, 2020: San Diego

Guests Badge: Available for family members of registered attendees and includes admission to the Exhibit Hall only. To register as a guest, you must be accompanied by a paying scientific registrant. Go to the registration help counter.

Hotels

Hilton Orlando (co-HQ): (407) 313-4300

Hyatt Regency (co-HQ): (407) 284-1234

Avanti Resort: (407) 310-0100

Clarion Inn & Suites: (407) 351-5100

Days Inn: Drive: (407) 352-8700

Embassy Suites Convention Ctr: (407) 352-1400

Embassy Suites Jamaican Court: (407) 345-8250
Residence Inn: (407) 226-0288
Rosen Centre Hotel: (407) 996-9840
Rosen Plaza Hotel: (407) 996-9700
Springhill Suites: (407) 345-9073

Hotel Reservations/Questions:

(312) 329-9513 or 1(800) 219-8916. For onsite questions, go to the Housing Counter, Level 2.

Lost and Found: Room 210C.

Membership: Exhibit Hall at ASHG Central.

Poster Presenters: Poster authors can place their poster on their board on Wednesday starting at 10:00 am. Poster tubes can be self-checked (complimentary) at the poster attendant station located inside the Exhibit Hall or at the coat check.

Poster Printing: FedEx Printing Office, Level 2.

Prayer/Meditation: Level 3 near Room 331.

Press Room/Registration: Room 210D.

Press should be directed to this office to register.

Registration Questions/Hours: Registration Help Counter, Level 2.

Tuesday: 10:00 am-6:00 pm

Wednesday: 7:30 am-5:00 pm

Thursday/Friday: 8:30 am-5:00 pm

Saturday: 8:30 am-11:00 am

Registration Receipts/Refunds/Replacements: To print a receipt, go to the registration assistance counter. We do not customize receipts. Attendees can also log in to their record online and reprint receipts. **No refunds** given onsite. Registrants who cannot attend may not transfer their registration to another person. For questions, email registration@ashg.org

Restaurant/City Information/Tours: Visit Orlando counter on Level 2

Shuttle Buses: N/A

Speaker Presentation/Upload: Room 210E.

Speaker Questions: ASHG Office, Room 210C or email ashgmeetings@ashg.org.

Telephone Numbers for ASHG On-Site Offices

All offices are located at the Convention Center. Telephone #s will be operational Tues-Sat.

Convention Center Main #: (407) 685-9800

ASHG Office: (407) 685-6000

ASHG Central: (407) 685-6105

Exhibit Registration: (407) 685-6100

Exhibit Management: (407) 685-6104

First Aid: (407) 685-70412

Housing: (407) 685-6102

Information: (407) 685-6101

Press Office: (407) 685-6002/6003

Registration Assistance: 407-685-6101

Speaker Presentation: N/A-Go to 210E

Security in the Center: (407) 685-1119 or 5-1119

Emergency/Police/Fire: 911

Ticketed Events/Workshops: All are sold out.

There is no waiting list and we do not sell tickets at the entrance.

Wi-Fi: To access the complimentary Wi-Fi, select the SSID **ASHG 2017**. No password. There is no Cyber Café.