

# ASHG/ICHG 2011: On-site Information At Your Finger Tips

Web site: <http://www.ichg2011.org/>

Unless otherwise indicated, all room locations are at the Montreal Convention Center.  
For a list of telephone numbers for on-site offices, please refer to the end of this document

**Convention Center:** Main Telephone: (514) 871-8122  
Address: 1001 Place Jean-Paul-Riopelle Montreal,  
Quebec, Canada H2Z 1H2

## Headquarter Hotels:

**Le Centre Sheraton Hotel:** 514-878-2000  
Address: 1201 Blvd. Rene-Levesque West, QC, Canada  
**Fairmont, The Queen Elizabeth Hotel:** 514-861-3511  
Address: 900 Blvd. Rene-Levesque West, QC, Canada

## Abstracts/Program Guide

**The abstract volume is not printed.** Attendees can visit the Congress Web site to view and print abstracts. Self-printing stations are available in the registration area.

NEW for 2011: The **Program Guide** will not be mailed. All registrants will receive an exchange ticket to pick-up the Program Guide in Montreal during registration hours.

## ASHG/Congress Office and Meeting Logistics:

Room 515, Level 5; Hours are as follows:

Tuesday: 2:00 pm-5:00 pm  
Wednesday: 7:00 am-5:00 pm  
Thursday: 7:00 am-5:00 pm  
Friday: 7:00 am-5:00 pm  
Saturday: 7:00 am-2:00 pm

**Badges:** Badges must be worn at all times. Badges are mailed to U.S. registrants only (those who register prior to August 30, 2011). All other registrants must pick up their badge in the registration area. If you have lost or forgotten your badge, go to the Registration Help Counter.

**Business Center:** There is a no permanent business center inside the Convention Center. Below are options:

**MP Reproductions** (located across the street from the Montreal Convention Center), 210 la Gauchetiere West; Telephone: 514-861-8541([www.mpphoto.com](http://www.mpphoto.com))  
**Staples Gare Central** (located under the Fairmont Queen Elizabeth Hotel), 895 la Gauchetiere; Telephone: 514-879-1515  
**Staples Place Dupuis**, 845 St. Catherine East; Telephone: 514-843-8647

**Career Opportunities:** Exhibit Hall. Hours:

Wednesday: 10:00 am -4:30 pm  
Thursday: 10:00 am -4:30 pm  
Friday: 10:00 am-4:30 pm

**Cell Phone/Camera/Video Policy:** Attendees are **strictly prohibited** from taking pictures or recording speaker presentations, poster presentations and exhibits unless pre-approved as an authorized vendor. Attendees violating this policy may be asked to leave the room and will be asked to delete all pictures or videos already taken. Thank you for your cooperation.

**Cell Phone Usage in Montreal:** Mobile phone coverage in Montreal will vary depending on the type of phone you use, your local mobile service provider and plan, and the system upon which your phone operates. We suggest you contact your mobile service provider to learn about its international roaming coverage services and to determine if your phone is compatible with Canadian networks and frequencies. Please check with your mobile provider regarding text and roaming charges and ask if they have an international calling plan you can switch to for one month in order to save on roaming charges. You may want to disable your phone's automatic Web connections to avoid high roaming charges. You may also wish to purchase an international calling card for use while you are in Montreal.

## Certificate of Attendance/Participation:

Room 515, Level 5 or visit the Information Counter located in the Registration Area, Level 2.

**Child Care:** Check with your hotel concierge desk or contact Claudette & Denise Miller Babysitting services (514) 365-1704; [denise.miller@videotron.ca](mailto:denise.miller@videotron.ca).

**CEU/PACE Tracking Forms:** Forms are available at the Meeting Information Counter (located in the Registration Area, Level 2) or Room 515, Level 5.

**E-mail/Internet/Cyber Café/Wi-Fi:** Complimentary Wi-Fi is available in all public lobbies of the Montreal Convention Center. To access this service, open your browser and set the SSID to ICHG2011. The password is ICHG2011. Technical support will not be provided. Remember to consider the security implications of using the wireless network and protect your device accordingly. The **Cyber Café** is located on Level 5 outside Room 517. Attendees are asked to limit time on the computers to 15 minutes per visit.

**Exhibits:** Room 220, Level 2. Access to scientific registrants and paid guests only! Children under the age of 18 are permitted with a scientific registrant. Hours:

Wednesday: 10:00 am -4:30 pm  
Thursday: 10:00 am -4:30 pm  
Friday: 10:00 am -4:30 pm

**First Aid:** Room 340, Level 3 (access from the stairs in the registration area). If you encounter an emergency, dial **555** from any emergency house phone.

### Food Concessions (Inside the Convention Center)

Food and Beverage options are available inside the Exhibit Hall. Portable food concessions will also be available on Level 5 (near room 517D), Wednesday through Saturday. Level 1 has several food outlets including Tim Horton's and Subway.

### Future Meetings

November 6-10, 2012: San Francisco, California  
October 22-26, 2013: Boston, Massachusetts  
October 18-22, 2014: San Diego, California  
October 20-24, 2015: Baltimore, MD

**Guests/Guest Badge:** In order to register as a guest, you must be accompanied by a paying scientific registrant. Guest registration will be available on-site only for family members of registered delegates. Guests can register for a **fee is \$175** per guest and includes admission to the following events: (1) Opening Ceremony and Performance by Cirque Eloize; (2) Opening Reception; (3) Exhibit Hall, and (4) Closing ceremony. The guest registration does not include access to scientific sessions. Please go to the Registration Help Counter located in the registration area to purchase a guest badge. Guests will be issued different colored badges for easy identification by security personnel.

### Hospitals/Medical Centers:

**For a complete list of hospitals, visit**  
<http://www.santemontreal.qc.ca/en/>

#### **Montreal General Hospital**

1650 Avenue Cedar, Montreal, QC H3G1A4 (514) 934-1934 ([www.cusm.mcgill.ca](http://www.cusm.mcgill.ca))

#### **Mortimer B. Davis Jewish General Hospital**

3755, chemin de la Cote-St. Catherine, Montreal, QC H3T 1E2 (514) 340-8222 ([www.jgh.ca](http://www.jgh.ca))

#### **Montreal Children's Hospital**

2300 rue Tupper, Montreal, QC H3H 1P3 (514) 412-4400 ([www.hopitalpourenfants.com](http://www.hopitalpourenfants.com))

#### **Medical Clinic (near Place D'Armes Metro)**

159 St. Antoine Street, West, Suite 162 (514) 759-6006

**Hotel Reservations/Questions:** Attendees are urged to make reservations in advance of the meeting. Visit the Congress Web site and click on housing for a list of options. For on-site questions, visit the Housing Counter, located in the Registration Area. The official housing bureau telephone number is 514-844-0848.

**Internet:** See email/internet above.

**Lost and Found Items:** Room 515, Level 5.

**Luggage and Coat Check:** Registration Area, Level 2

**Membership:** ASHG Booth in the Global Village.

**Meeting Management/Logistics:** Room 515, Level 5

**Message Center:** A message center is located in the Registration Area, Level 2. If you wish to contact a colleague, call their hotel room first. During registration hours, call the ASHG information counter at (514) 789-3402 to leave a message for pickup in the message center cubby holes. It is not possible to page an attendee inside the Convention Center.

### Pharmacy/Grocery Store

#### **Jean Coutu Drug Store (9:00am-10:00pm)**

105 St. Catherine Street, West (corner of St. Urbain Street), Desjardins Complex (514) 281-8229

**Pharmacy (24 Hours) Pharmaprix Cote-des-neiges,**  
5122, Côte-des-Neiges, Montréal (514) 738-8464

#### **Closest Grocery Store: IGA Marche Louise Menarda**

<http://magasin.iga.net/Default.aspx> or [www.iga.net](http://www.iga.net)  
5 Place Desjardins (514) 843-6116

**Poster Presenters:** Exhibit Hall, Level 2. Refer to the Program Guide for the daily schedule. Poster tubes can be checked at the poster attendant station located inside the exhibit hall.

**Prayer Room:** Room 343, Level 3 (access from the stairs in the registration area).

**Press Room/Press Registration:** Room 518B, Level 5

**Refunds:** **No refunds** given after the cancellation date of September 8. No refunds will be issued on site. For questions, e-mail [ashgmeetings@ashg.org](mailto:ashgmeetings@ashg.org)

**Registration Questions:** Refer to the Help Counter, located in the Registration Area. Hours:

Tuesday: 10:00 am-7:00 pm  
Wednesday: 7:00 am-6:30 pm  
Thursday: 7:15 am-5:00 pm  
Friday: 7:30 am-5:00 pm  
Saturday: 7:30 am-12:00 pm

**Registrant List:** Visit the Congress Web and click on the registration link to "[view current registrants.](#)"

**Restaurant/City Information:** City information, restaurant reservation services and tour and activity planning services will be available at the permanent city information counter located in the Registration Area, Level 2 or at the Tourism Montreal Counter, Level 5. City maps, discount coupons and brochures on local attractions are available in this area.

**Schedule/Scientific Sessions/Workshops:** Refer to the printed Program Guide or the online schedule at [www.ichg2011.org](http://www.ichg2011.org).

## Social Events

**Opening Reception:** The reception and trainee mixer within a mixer is scheduled for Tuesday from 6:30 pm - 8:30 pm in Room 517, Level 5. All scientific registrants are invited to attend. The reception is for scientific registrants and paid guests only. Badges must be worn to gain access to the reception.

**Private Concert at the Basilica:** Admission by ticket purchase only. The event is scheduled on Thursday from 7:00-8:45pm at the Notre Dame Basilica located at 1101 Notre-Dame Street (Place d'Armes Metro stop).

**Speaker Questions:** Room 515, Level 5 or e-mail [ashgmeetings@ashg.org](mailto:ashgmeetings@ashg.org).

**Speaker Presentation Upload Room:** Room 514AB, Level 5. **Speakers are not permitted to take laptops to the session room.** Speakers are **required** to upload their presentations in advance of their session either via the session upload system at <http://ichg-ashg2011.sessionupload.com>. You can also upload your presentation once you arrive in Montreal either by visiting the above site from your hotel room or by visiting Room 514AB. We request that all speakers check-in with staff at the Speaker Presentation Upload Room at least 4 hours before their presentation. Hours:

Tuesday: 1:00 pm–7:30 pm  
Wednesday: 7:00 am–5:00 pm  
Thursday: 7:00 am–5:00 pm  
Friday: 7:00 am–5:00 pm  
Saturday: 7:00 am–1:30 pm.

**Special Needs/ADA Needs:** Rom 515, Level 5 or e-mail your needs (in advance of arrival in Montreal) to [ashgmeetings@ashg.org](mailto:ashgmeetings@ashg.org).

## Telephone Numbers (On-site Offices):

All offices are located at the Montreal Convention Center.

**Note:** *Most numbers are temporary and will not be operational until Tuesday, October 11. The numbers highlighted in red are permanent numbers.*

**ASHG/ICHG Meeting Office:** 514-789-3408/3409

**Exhibit Management:** 514-789-3400/3401

**Montreal Convention Center:** 514-871-8122

**Housing Counter:** 514-789-3405

**Housing Bureau:** 514-844-0848

**Information (Convention Center):** 514-871-3183

**Information Counter (ICHG/ASHG):** 514-789-3402

**Message Counter:** 514-789-3402

**Press Office:** 514-789-3413

**Registration Assistance:** 514-789-3403

**Security, ICHG/ASHG:** 514-789-3419

**Security, Convention Center:** 514-871-3141

**Emergency/Police/Fire:** dial '555' from any house phone or 514-871-3141.

**Tours (operated by JPDL):** 514-789-3422

## Telephone Numbers (Official Hotels):

**Le Centre Sheraton Hotel:** 514-878-2000;

**Fairmont, The Queen Elizabeth Hotel:** 514-861-3511

**Delta Centre-Ville Hotel:** 514-879-1370

**Embassy Suites Hotel:** 514-288-8886

**Hilton Bonaventure Hotel:** 514-878-2332

**Holiday Inn Select Hotel:** 514-878-9888

**Hotel Travelodge:** 514-874-9090

**Hyatt Regency Hotel:** 514-982-1234

**Intercontinental Hotel:** 514-987-9900

**La Tour Centre-Ville Hotel:** 514-866-8861

**Marriott Chateau Champlain Hotel:** 514-878-9000

**Westin Montreal Hotel:** 514-380-3333

If you do not find the answer to your question, email [ashgmeetings@ashg.org](mailto:ashgmeetings@ashg.org)

**NOTE: US government employees that need to put a name and contact for a person in Montreal should use the following:**

Pauline Minhinnett, Director of Meetings

American Society of Human Genetics

E-mail: [paulinem@ashg.org](mailto:paulinem@ashg.org)

Tel: (514) 789-3408

Telephone will be operational starting Tuesday, October 11 through Saturday, October 15.