

# **ASHG - Frequently Asked Questions**

## **Abstract Book/Program Guide/CD:**

**Abstract Volume:** All registrants will receive their Abstract Volume on-site. If they registered prior to September 19, they were mailed their badge and a "pick-up" card in advance and can go directly to the Publications Counters.

**Program Guide:** All U.S. "early" registrants (those that registered prior to September 19) were mailed the Program Guide/CD-Rom in advance of the meeting. If they didn't receive it, lost or forgot it, have them go to the Help Desk.

**ASHG Membership/Business Office:** Room 203B.

**Audio Visual/Speaker Ready Room:** Room 202.

Hours of Operation:

Tuesday – 2:00pm – 5:00pm

Wednesday – 7:00am – 5:00pm

Thursday – 7:00am – 5:00pm

Friday – 7:00am – 5:00pm

Saturday – 7:00am – 11:00am

**Badges:** Badges were mailed to early registrants in advance.

All other registrants will pick-up a badge on-site. **Lost**

**Badges, Didn't receive or forgotten badges:** Go to Registration Help Desk.

**Business Center/Email:** Most of the participating hotels have business centers with Internet Access options. Free WIFI access in all public areas, but not in the meeting rooms. For information about log in, check the program. There is a permanent business center in the convention center outside Hall C.

**Career/Employment Opportunities:** Grand Hall. The Career Networking reception will be held on Wednesday at 6:30 PM in the Grand Hall.

**Child Care:** Check with hotel concierge.

**CME or CEU Credit Tracking Forms:** Will be available at the information counter, registration help counter, and ASHG Office, Room 203. The online application forms will be available on the ASHG Website after the meeting.

**Complimentary Registration:** Refer to Help Desk.

## **Convention Center Address & Phone Number:**

One Convention Center Place, 1101 Arch Place, Philadelphia, PA 19107; Tel (215) 418-4700

**Cyber Café/WIFI (Complimentary):** Grand Hall; WIFI access is available in all public areas of the Convention Center.

## **Future Meetings:**

October 20-24, 2009: Honolulu, Hawaii

November 2 – 6, 2010: Washington, DC

October 11-15, 2011: Montreal, Quebec (ICHG Congress)

November 6-10, 2012: San Francisco, California

October 22-26, 2013: Boston, Massachusetts

**Guests/Guest Badge:** Refer to the Registration Help Desk.

## **Headquarter Hotel Address & Phone Number:**

Philadelphia Marriott Hotel, 1201 Market Street  
(215) 625-2900

**Hotel Problems: Housing Counter or** Room 203A.

**Lost and Found:** Room 203A.

**Locating a Registrant:** Visit the computers in the Bridge Area. To locate where an attendee is staying, you can check with the Information Desk. There will be a list of all attendees who made reservations through the official housing bureau. Only ASHG registrants wearing an official badge will be given this information.

**Luggage Storage:** Grand Hall

**Membership:** Room 203B

**Meeting Management Office:** Room 203A

**Message Center:** It is not possible to page an attendee in the convention center, even in the case of emergencies. Suggest that they call the hotel where the attendee is staying or leave a message at the message center located in the Grand Hall.

**Opening Mixer:** Philadelphia Marriott Hotel, Tuesday at 8:00 PM (Liberty Ballroom, 3<sup>rd</sup> floor)

## **Pharmacy/Grocery Store**

**CVS,** 1826 Chestnut Street (215) 972-0909 - 24 Hours

**CVS,** 1046 Market Street (215) 592-1542

**Rite Aid,** 1000 Market Street (215) 351-5314

**Walgreens,** 901 Market Street (215) 955-1872

**Whole Foods Market,** 929 South Street (215) 733-9788

**Poster Presenters:** Exhibit Hall B/C

The hall will open at 10:30am on Wednesday. No Exceptions. Posters should be mounted between 10:30am and 12:30pm on Wednesday. Posters need to be removed by Friday at 1:30pm.

**Prayer Room:** Room 112

**Press Room/Press Registration:** Room 304.

**Registration Refunds: No refunds** given after the cancellation date of Oct. 17. Questions must be addressed after the meeting by contacting the Registrar at: [tvogel@ashg.org](mailto:tvogel@ashg.org)

**Saturday Night Event:** Tickets may be purchased on site until Wednesday at 5pm. The event will be held at the **National Constitution Center** from 7pm–10pm. Shuttle buses will pick up from the HQ Hotel starting at 6:30pm. For further questions, please see staff at the ticket sales counter or refer them to the meeting logistics office (Room 203A).

**Speaker Reimbursement Forms:** Room 203B.